

Housing-Related Support Referral (Application) & Risk Form

This referral form is available in Welsh upon request.

| 1. <u>Referre</u> | <u>r details</u> | | |
|-------------------|------------------|---------------------|--|
| Name of | | Date of Referral | |
| Referrer | | Referral | |
| Position | | Agency | |
| Contact Number | | E-mail | |

2. Support Type required

| Support | Support in my own home | Supported Accommodation | |
|----------|----------------------------------|-----------------------------|--|
| Required | Support to prepare for a tenancy | Hostel/Refuge accommodation | |

| 3. <u>Area of Residence</u> | | | |
|------------------------------------|-----|----|--|
| If floating support: | | | |
| Does the applicant live in Merthyr | Yes | No | |
| Tydfil? | | | |
| If supported accommodation: | | | |
| has a local connection to Merthyr | Yes | No | |
| Tydfil been established? | | | |
| If yes to the above please detail | | | |

4. Applicant details

| Name (incl title) | | | Abritas Number (if applicable) | | |
|---------------------------|-------------------|---------------|-----------------------------------|-----------|--|
| DOB | NI No | | WCCIS Number (if applicable) | | |
| Gender | Marital Status | | Is applicant disabled? | Yes No | |
| If disabled give details: | | | | | |
| Nationality | | Ethnic Origin | | | |

5. Address details

| Current Address | | | | | | | |
|-------------------------------|--|------|------|--------|-----------|-----------|--|
| Is this address (please tick) | | Home | Work | Family | Friends 🛛 | Solicitor | |
| Date Moved In | | | | | | | |

| Landlord Name & Address (if applicable) | | | |
|---|-----|----|--|
| Accommodation Type (renting RSL or private, owner occupier, NFA etc.) | | | |
| Are you at risk of homelessness? | Yes | No | |
| Reason for leaving last accommodation? | | | |
| Do you live alone? | Yes | No | |
| If no, please detail who are/will be living in your home | | | |

6. Contact details

| Applicant Home Tel | Applicant Mobile Tel | Applicant Email Address |
|---|----------------------|-------------------------|
| | | |
| Is it safe to leave a message? | Yes 🗆 No 🗆 | |
| Preferred Method of Contact OR alternative contact details | | |

7. Other details

| 71 Other actails | | | | 1 |
|-----------------------------------|---|---------|-----------|------------|
| Do you have any | | | | |
| communication issues you | | | | |
| would like us to consider? If so, | | | | |
| please detail: | | | | |
| Please list any other type of | | | | |
| support or services that are in | | | | |
| place (please list agencies if | | | | |
| applicable) | | - | 7 | |
| Please outline the issue that is | | Primary | Secondary | Third Need |
| most relevant to you (please | | Need | Need | |
| tick all that are relevant): | Women experiencing Domestic Abuse | | | |
| | Men experiencing Domestic Abuse | | | |
| | People with Learning Disabilities | | | |
| | People with Mental Health Issues | | | |
| | People with Substance Misuse Issues (Alcohol) | | | |
| | People with Substance Misuse Issues (Drugs and volatile substances) | | | |
| | People with Criminal Offending History | | | |
| | People with Refugee Status | | | |
| | People with Physical and/or Sensory Disabilities | | | |
| | People with Developmental Disorders (i.e. Autism) | | | |
| | People with Chronic Illnesses (including HIV, Aids) | | | |
| | Young People who are Care Leavers | | | |
| | Young People with Support Needs (16-24) | | | |
| | Families with Support Needs | | | |
| | Single Parent Families with Support Needs | | | |
| | Single People with Support Needs not listed above(25-54) | | | |

| People over 55 years of age with Support Needs | | |
|---|--|--|
| Generic floating support to prevent | | |
| homelessness | | |

8. <u>Type of Support Needed</u> – please tick if relevant

| <u> </u> | | | | |
|---|------|------------|--------|-------|
| Setting up / maintaining home & tenancy | None | A little 🛛 | Some 🗆 | A lot |
| Finance & budgeting | None | A little 🛛 | Some 🗆 | A lot |
| Dealing with correspondence | None | A little 🛛 | Some 🗆 | A lot |
| Maintaining the safety & security of the home | None | A little 🛛 | Some 🗆 | A lot |
| Living skills | None | A little 🛛 | Some 🗆 | A lot |
| Access to training & employment | None | A little 🛛 | Some 🗆 | A lot |
| Accessing the community | None | A little 🛛 | Some 🗆 | A lot |
| Managing relationships | None | A little 🛛 | Some 🗆 | A lot |
| Physical / mental health and wellbeing | None | A little 🛛 | Some 🗆 | A lot |
| | | | | |

Brief overview of reasons for referral:

Please remember that the main aims of these services are to support people to maintain/manage accommodation and independence.

Note: this referral will not be processed unless this section is complete.

9. Consent to Share Information

I give the Housing Support Grant Team permission to share information recorded on this form with other Agencies or organisations; that may be able to meet my needs through the provision of advice and support. I consent to other services providing the Housing Support Grant Team with information that may help with the co-ordination and provision of advice, support or financial services to meet my individual needs.

Privacy Notice:

Merthyr Tydfil County Borough Council is committed to upholding your privacy rights. We will only use your personal information for lawful purposes. If you would like to find out more about how we use your personal information please read our privacy notices which are available on our website (https://www.merthyr.gov.uk/council/data-protection-and-freedom-of-information/privacy-notices/). If you have any concerns or would like to know more about data protection compliance please contact our Data Protection Officer on 01685 725329 or data.protection@merthyr.gov.uk

You have a number of rights under the General Data Protection Regulation (GDPR). You have the right to access the personal information that we process about you and, if you believe that the personal information is incorrect or incomplete, to have it corrected or deleted.

You have the right, in certain circumstances, to block the processing of your data and the right to object to some types of processing. You also have the right to lodge a complaint to the Housing Support Grant Team or the Information Commissioner's Office UK.

10. Authorisation

Where possible this form should be signed by the applicant. If the applicant has not signed this form the referrer must ensure the applicants has agreed to be referred to the service and understands how their information will be used.

| Applicant's Signature: | Date: | |
|------------------------|-------|--|
| Referrer's Signature: | Date: | |

FOR PROFESSIONALS ONLY:

<u>Risk Indicators</u> (answering yes will not mean that the service user can't have a service; it just enables us to make sure the most suitable provision can be provided for their needs)

| Is there a current Risk Assessment available? Please attach to this | Yes | No | Don't know | |
|---|-----|----|------------|--|
| application (failure to do so may delay the application) | | | | |
| Has applicant ever hurt anyone? | Yes | No | Don't know | |
| Has applicant damaged any property/ belongings intentionally? | Yes | No | Don't know | |
| Has applicant ever intentionally started a fire? | Yes | No | Don't know | |
| Has applicant ever been in trouble with the police? | Yes | No | Don't know | |
| Has applicant ever had a problem with illegal drugs alcohol? | Yes | No | Don't know | |
| Has the applicant ever intentionally harmed themselves? | Yes | No | Don't know | |
| Is applicant involved in sexual violence? | Yes | No | Don't know | |
| Is the applicant currently required to register with the Police under | Yes | No | Don't know | |
| the Sex Offenders Act 1997/the Sex Offences Act 2003? | | | | |
| Has the applicant ever been violent towards a staff member of any | Yes | No | Don't know | |
| organisation? | | | | |
| Are there any risks concerning the applicants physical disability or | Yes | No | Don't know | |
| mobility? | | | | |
| Are there any risks around any medication the applicant takes? | Yes | No | Don't know | |
| Is the applicant at risk from other people? | Yes | No | Don't know | |
| Do workers need to know anything about the service user before | Yes | No | Don't know | |
| entering their home? | | | | |

Please indicate if a joint visit is required for the initial contact assessment, or if an assessment in a safe place should be undertaken:

| Lone Visit 🗆 | Joint Visit 🗆 | Safe/Public Space | |
|--------------------|---------------|-------------------|--|
| Other Information: | | | |
| | | | |
| | | | |
| | | | |
| | | | |

If you have answered yes to any of the above, please give more detail below (failure to do so may delay the application):

1. <u>Current / Previous Support Received</u>

(If known) please detail any previous/other current housing-related support received by applicant (floating or supported housing) including any exclusions

PLEASE RETURN THE FORM TO

HOUSING SUPPORT PROGRAMME MTCBC ROOM 304A CIVIC CENTRE CASTLE STREET MERTHYR TYDFIL CF47 8AN TEL 01685 724690

EMAIL SupportingPeople@merthyr.gov.uk